

Consulting & Advisory Services for FM

Success Areas

Lower Costs

Lack of information or an insulated operation can prevent you from seeing opportunities.

Enhance Service

Whether it's using what you have better or implementing procedures, you can deliver better service.

Improve Efficiency

Wasted efforts and lack of tools to manage can prevent you from getting the most from your resources.

Our experience and approach lets you solve problems, get results and augment your resources.

Getting outside expertise while focusing on your day-to-day responsibilities leads to success. Tap into years of proven Asset, Facility and Property Management experience to help you improve your efficiency and reduce costs.

About Strategic Advisor

Our Principal, Michel Theriault, is a practitioner in Facility/Property Management with a track record successfully managing Facility and Property operations. As a consultant, he uses his experience to help you implement your plans.

Michel has experience with large corporations and smaller companies ranging from in-house service delivery to subcontractor services to the largest Facility Management outsourcing provider in Canada. Michel is a long time IFMA member and holds the Real Property Administrator (RPA®) designation from BOMI and is LEED^{AP} certified.

About our Services

We provide a range of services and can design a service or scope to meet your specific needs. We provide a no-obligation consultation to discuss your requirements and see how we can meet your needs and get results for you. Please contact Michel to discuss your initiatives.

Using a Consultant Makes Sense

Efficient use of your resources - We handle things so you can focus on your priorities.

Get an Outside View - We bring objectivity and a broad range of experience to you.

Get Results Quickly - We get things done on your timeline and to your satisfaction.

Value for Money - You get the skills and experience you need only when you need them.

Learn more about Michel on the website or on his blog at TheBuiltEnvironment.ca

Our Services

Cost Management & Supplier Assessment:

With no agenda or department to protect, our experience managing suppliers and costs in an outsourcing environment will help you assess contracts, services and spending.

Operational Assessments : A review can help you fine-tune or completely revamp your organization and systems by comparing to best practices.

RFP/RFQ Documents : We apply leading practices to develop a document and process that gets you the service you need, not just the lowest cost.

FM Systems : Systems essential for managing facilities. We help develop requirements and justification then support the selection and implementation process.

Strategic Planning : Most FM's are dealing with operational, personnel and service issues with no time to plan the future. We help you develop a Strategic Plan and implement for success.

Business Cases : Our success collecting facts, developing solid arguments and crafting them into a business case will help you get approval.

Outsourcing Decisions : We take you through an unbiased process that will help you make the decision.

Performance Management : If you don't measure results, you don't have information for decisions and initiatives to improve service and reduce costs. We develop measures that get results you need.

Customer Service : Customer service is important for success. We assess processes, implement techniques and surveys so you can assess results and make changes your occupants will appreciate.

Policies & Procedures : They enable consistent, effective results. We help you design and develop easy to understand and implement procedures.

Training : We provide on-site training on various topics with a clear Facility and Property Management focus.



Visit StrategicAdvisor.ca for more information, articles, resources and services.

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